

Statistics on non-performing loans

Asociación Hipotecaria Española

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Statistics on non-performing loans Q4 2023

In a scenario characterized by downside risks to economic growth due to geopolitical tensions and the impact of monetary policy tightening, the performance of the NPL portfolio in 2023 is somewhat surprising. Despite a not so favourable behaviour since mid-year and a slight deterioration in some portfolios, such as the residential portfolio, it has performed better than expected overall, especially if we consider the unprecedented performance that the European Central Bank (ECB) had to provide to alleviate inflationary pressures.

Thus, **NPL loans**, which include **credit to households and companies**, declined both year-on-year (-3.0%) and quarter-on-quarter (-0.5%) at the end of 2023, although this decline followed a downward trend over the course of the year. With a doubtful balance of €41,868 million, the NPL ratio stood at 3.5% at the end of the year, remaining at the same level as a year ago in a context in which the outstanding balance of the portfolio fell as interest rates rose (-3.1%).

Broken down by segment, the credit quality of **private households** has suffered slightly more than that of the manufacturing sector, as doubtful assets in private households have risen over the last 12 months (+3.1%). As a result, the NPL ratio of **3.1%** is slightly higher than in December 2022 (3.0%), although it has improved slightly compared to the previous quarter. Within the private household portfolio, the negative contribution of NPL risks from housing loans and, to a lesser extent, consumer loans should be emphasized. The former has increased by almost 900 million euros in doubtful debts (+7.4%) over the last year, rising from 2.3% in December 2022 to 2.6% one year later. In any case, this ratio is at the same level as at the beginning of the crisis in 2008, when the worst was yet to come. In addition, despite passing the 6% mark in 2014, this portfolio has always had one of the lowest delinquency rates, which is due to the sentimental meaning associated with housing, especially when it is the main residence.

Loan exposures to **non-financial companies**, whose NPL ratio has remained at **4.1%** throughout the year -in December 2022 it was 4.2% - have in turn fallen by 4.5% in outstanding volume, while NPL assets have fallen even more sharply, by 7.8%. Although this is relevant, it shows a moderation of the restructuring process. The NPL ratio of **real estate activities** improved by 0.2 percentage points compared to the previous quarter and by 0.8 points compared to the previous year, to **3.0%** at the end of 2023. Currently, these NPL exposures account for around 10% of doubtful loans within the business segment, which is in stark contrast to the data from 2011 or 2012 - in the middle of the real estate crisis - when almost 60% of doubtful loans were in this category. Together with loans to the construction sector, they accounted for almost 75%. Regarding **the construction sector**, it should be noted that the rate

of doubtful loans has improved very slightly over the last year, from 8.1% in December 2022 to **8.0%** one year later (an improvement that cannot be observed on a quarterly basis, however).

In this context, the prospect of a less volatile horizon in terms of interest rate developments and their possible lowering in the wake of more moderate inflation are expected to ease the financial pressure on households and companies, even if NPLs could still be subject to some upward adjustment¹. In fact, with the current yield curve and according to estimates by the Bank of Spain, around a third of households could already have benefited from a slight reduction in their mortgage payment in this first quarter of 2024. In particular, those where the new interest rate is settled in this first quarter and which are subject to a semi-annual review system, as it compares the Euribor levels of recent months (around 3.65%) with those of the two previous quarters in which it exceeded 4%. In the case of credit to companies, which are generally loans with more frequent reviews, the positive impact could have been even greater, affecting around 60% of the portfolio.

In short, in this context where interest rates, and particularly Euribor, are expected to continue to fall, we can expect to see a reduction in instalments over the course of the year, potentially reducing the risk of non-compliance. This should inevitably help to maintain the credit quality of portfolios. However, it is important to remember that improving credit quality depends not only on interest rates, but also on the overall health of the economy. Supporting solid economic activity with a positively responding labour market will be key to supporting positive balance sheet performance.

¹ Considering that, in accounting terms, NPL takes around a year, or even a year and a half, to manifest from the moment the first complications arise.

1. Percentage of doubtful loans in total lending to the private sector

| Period | Total | Deposit-taking lenders | Other credit Institutions | CFEs* |
|--------|-------|------------------------|---------------------------|-------|
| mar-20 | 4,8% | 4,8% | 3,7% | 6,0% |
| jun-20 | 4,7% | 4,6% | 3,2% | 6,9% |
| sep-20 | 4,6% | 4,5% | 3,3% | 6,6% |
| dic-20 | 4,5% | 4,4% | 3,1% | 6,5% |
| mar-21 | 4,5% | 4,4% | 3,1% | 6,8% |
| jun-21 | 4,4% | 4,3% | 2,9% | 6,5% |
| sep-21 | 4,4% | 4,3% | 2,8% | 6,5% |
| dic-21 | 4,3% | 4,2% | 3,0% | 6,9% |
| mar-22 | 4,2% | 4,1% | 2,8% | 7,1% |
| jun-22 | 3,9% | 3,8% | 2,7% | 6,2% |
| sep-22 | 3,8% | 3,7% | 2,6% | 6,3% |
| dic-22 | 3,5% | 3,5% | 2,6% | 5,9% |
| mar-23 | 3,5% | 3,4% | 2,5% | 6,5% |
| jun-23 | 3,5% | 3,4% | 2,4% | 6,3% |
| sep-23 | 3,6% | 3,4% | 2,3% | 6,7% |
| dic-23 | 3,5% | 3,4% | 2,2% | 6,3% |

Chart: Evolution of the percentage of doubtful loans in total lending to the private sector

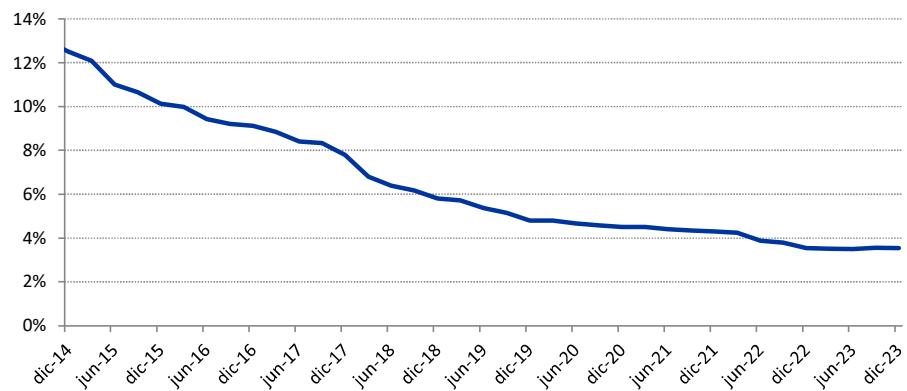
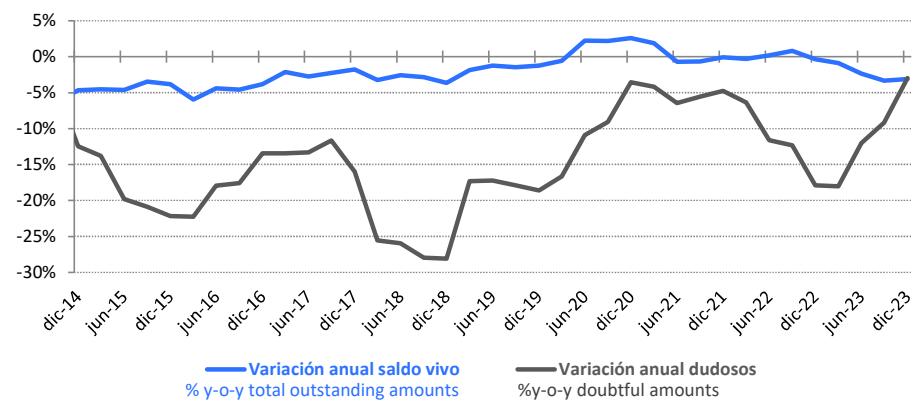


Chart: y-o-y variation rate of outstanding and doubtful amounts of total lending to the private sector



*Credit financial establishments

2. Percentage of doubtful loans in residential lending

| Period | Housing purchase | Renovation | Purchase and Renovation |
|--------|------------------|------------|-------------------------|
| mar-20 | 3,4% | 5,2% | 3,5% |
| jun-20 | 3,5% | 5,7% | 3,5% |
| sep-20 | 3,3% | 5,7% | 3,3% |
| dic-20 | 3,1% | 5,5% | 3,2% |
| mar-21 | 3,1% | 5,5% | 3,2% |
| jun-21 | 3,0% | 5,4% | 3,1% |
| sep-21 | 3,0% | 5,3% | 3,0% |
| dic-21 | 3,0% | 4,8% | 3,1% |
| mar-22 | 2,9% | 4,8% | 3,0% |
| jun-22 | 2,7% | 4,5% | 2,7% |
| sep-22 | 2,5% | 4,3% | 2,6% |
| dic-22 | 2,3% | 3,7% | 2,4% |
| mar-23 | 2,3% | 3,7% | 2,4% |
| jun-23 | 2,4% | 3,7% | 2,5% |
| sep-23 | 2,6% | 3,8% | 2,6% |
| dic-23 | 2,6% | 3,7% | 2,6% |

Chart: Evolution of residential doubtful loans by credit purpose

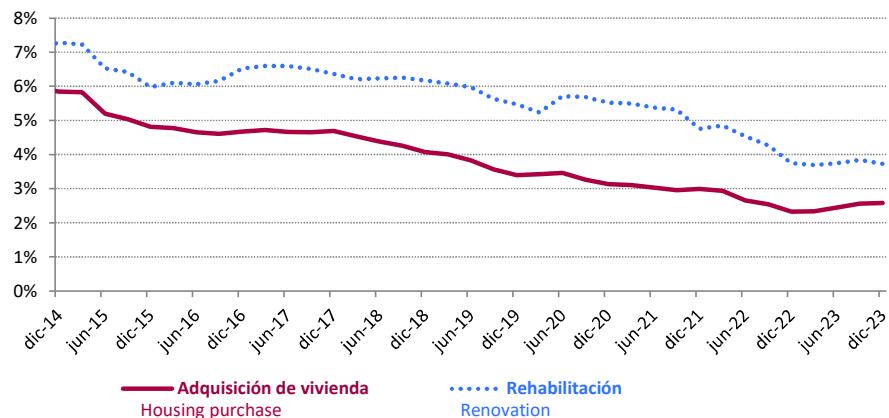
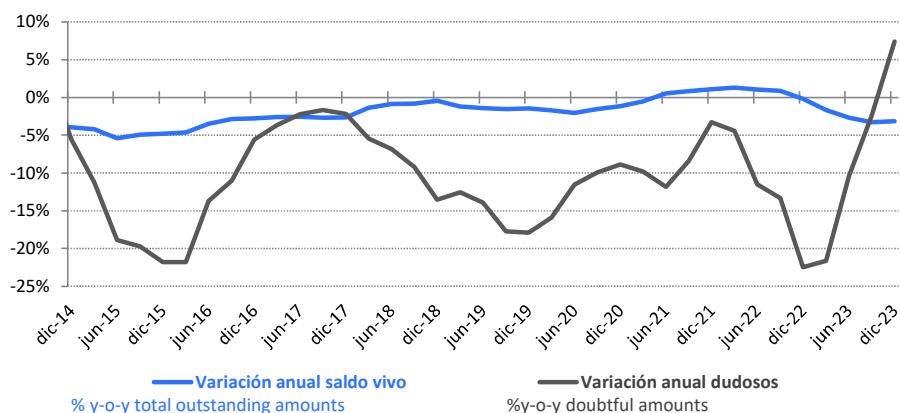


Chart: y-o-y variation rate of outstanding and doubtful amounts of residential loans for housing purchase



3. Percentage of doubtful loans in residential loans for housing purchase

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|-------|
| mar-20 | 3,4% | 3,2% | 0,0% | 13,9% |
| jun-20 | 3,5% | 3,2% | 0,0% | 14,2% |
| sep-20 | 3,3% | 3,0% | 0,0% | 14,2% |
| dic-20 | 3,1% | 2,9% | 0,0% | 13,8% |
| mar-21 | 3,1% | 2,9% | 0,0% | 13,3% |
| jun-21 | 3,0% | 2,8% | 0,0% | 12,9% |
| sep-21 | 3,0% | 2,8% | 0,0% | 12,6% |
| dic-21 | 3,0% | 2,7% | 0,0% | 16,9% |
| mar-22 | 2,9% | 2,7% | 0,0% | 16,8% |
| jun-22 | 2,7% | 2,4% | 0,0% | 15,6% |
| sep-22 | 2,5% | 2,3% | 0,0% | 15,8% |
| dic-22 | 2,3% | 2,1% | 0,0% | 14,6% |
| mar-23 | 2,3% | 2,1% | 0,0% | 15,2% |
| jun-23 | 2,4% | 2,2% | 0,0% | 16,7% |
| sep-23 | 2,6% | 2,3% | 0,0% | 18,2% |
| dic-23 | 2,6% | 2,3% | 0,0% | 17,6% |

4. Percentage of doubtful loans in residential loans for housing renovation

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|------|
| mar-20 | 5,2% | 5,3% | 0,0% | 3,5% |
| jun-20 | 5,7% | 5,7% | 0,0% | 4,2% |
| sep-20 | 5,7% | 5,7% | 0,0% | 4,7% |
| dic-20 | 5,5% | 5,5% | 0,0% | 5,3% |
| mar-21 | 5,5% | 5,5% | 0,0% | 6,3% |
| jun-21 | 5,4% | 5,4% | 0,0% | 5,6% |
| sep-21 | 5,3% | 5,3% | 0,0% | 5,6% |
| dic-21 | 4,8% | 4,7% | 0,0% | 5,4% |
| mar-22 | 4,8% | 4,8% | 0,0% | 5,5% |
| jun-22 | 4,5% | 4,5% | 0,0% | 5,3% |
| sep-22 | 4,3% | 4,3% | 0,0% | 4,4% |
| dic-22 | 3,7% | 3,7% | 0,0% | 3,8% |
| mar-23 | 3,7% | 3,7% | 0,0% | 4,3% |
| jun-23 | 3,7% | 3,7% | 0,0% | 4,0% |
| sep-23 | 3,8% | 3,8% | 0,0% | 4,7% |
| dic-23 | 3,7% | 3,7% | 0,0% | 5,5% |

5. Percentage of doubtful loans in residential loans for consumer goods

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|------|
| mar-20 | 5,0% | 5,1% | 0,0% | 4,6% |
| jun-20 | 5,6% | 5,6% | 0,0% | 5,6% |
| sep-20 | 5,6% | 5,8% | 0,0% | 4,6% |
| dic-20 | 5,1% | 5,3% | 0,0% | 4,3% |
| mar-21 | 5,5% | 5,6% | 0,0% | 5,1% |
| jun-21 | 5,0% | 5,2% | 0,0% | 4,2% |
| sep-21 | 5,1% | 5,3% | 0,0% | 4,4% |
| dic-21 | 5,0% | 5,3% | 0,0% | 3,6% |
| mar-22 | 4,9% | 5,1% | 0,0% | 4,1% |
| jun-22 | 4,6% | 4,9% | 0,0% | 3,3% |
| sep-22 | 4,7% | 5,0% | 0,0% | 3,4% |
| dic-22 | 4,2% | 4,4% | 0,0% | 3,5% |
| mar-23 | 4,4% | 4,4% | 0,0% | 4,0% |
| jun-23 | 4,4% | 4,6% | 0,0% | 3,4% |
| sep-23 | 4,3% | 4,5% | 0,0% | 3,7% |
| dic-23 | 4,3% | 4,4% | 0,0% | 3,7% |

6. Percentage of doubtful loans in productive activity exposures

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|------|
| mar-20 | 5,3% | 5,4% | 5,4% | 2,6% |
| jun-20 | 4,9% | 5,0% | 5,0% | 3,3% |
| sep-20 | 4,9% | 5,0% | 5,0% | 3,4% |
| dic-20 | 5,0% | 5,1% | 5,1% | 3,2% |
| mar-21 | 5,0% | 5,0% | 5,0% | 3,3% |
| jun-21 | 5,0% | 5,0% | 5,0% | 3,6% |
| sep-21 | 4,9% | 4,9% | 4,9% | 3,6% |
| dic-21 | 4,8% | 4,8% | 4,8% | 3,4% |
| mar-22 | 4,8% | 4,9% | 4,9% | 3,4% |
| jun-22 | 4,6% | 4,6% | 4,6% | 3,1% |
| sep-22 | 4,4% | 4,5% | 4,5% | 3,1% |
| dic-22 | 4,2% | 4,3% | 4,3% | 3,3% |
| mar-23 | 4,1% | 4,2% | 4,2% | 3,7% |
| jun-23 | 4,1% | 4,1% | 4,1% | 3,6% |
| sep-23 | 4,1% | 4,1% | 4,1% | 3,8% |
| dic-23 | 4,1% | 4,1% | 4,1% | 3,7% |

7. Percentage of doubtful loans in lending to real estate activities

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|------|
| mar-20 | 5,2% | 5,2% | 19,3% | 3,1% |
| jun-20 | 5,1% | 5,1% | 19,2% | 5,7% |
| sep-20 | 5,1% | 5,1% | 19,5% | 5,8% |
| dic-20 | 5,0% | 4,9% | 19,7% | 6,1% |
| mar-21 | 4,8% | 4,8% | 19,6% | 5,9% |
| jun-21 | 4,6% | 4,5% | 21,8% | 5,8% |
| sep-21 | 4,4% | 4,4% | 21,8% | 6,1% |
| dic-21 | 4,1% | 4,1% | 17,9% | 7,1% |
| mar-22 | 4,3% | 4,3% | 17,8% | 6,5% |
| jun-22 | 4,1% | 4,0% | 14,3% | 5,9% |
| sep-22 | 3,9% | 3,9% | 10,1% | 6,1% |
| dic-22 | 3,8% | 3,7% | 9,3% | 5,5% |
| mar-23 | 3,4% | 3,4% | 11,5% | 4,5% |
| jun-23 | 3,5% | 3,4% | 13,6% | 4,2% |
| sep-23 | 3,2% | 3,1% | 12,8% | 4,2% |
| dic-23 | 3,0% | 3,0% | 12,7% | 4,6% |

8. Percentage of doubtful loans in lending to construction sector

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|------|
| mar-20 | 11,4% | 11,6% | 19,2% | 5,1% |
| jun-20 | 9,8% | 9,8% | 14,9% | 6,8% |
| sep-20 | 9,5% | 9,5% | 15,3% | 6,6% |
| dic-20 | 9,2% | 9,2% | 15,4% | 5,5% |
| mar-21 | 9,1% | 9,1% | 14,8% | 6,2% |
| jun-21 | 9,1% | 9,0% | 15,0% | 9,1% |
| sep-21 | 8,7% | 8,6% | 14,9% | 8,0% |
| dic-21 | 8,5% | 8,4% | 16,0% | 7,4% |
| mar-22 | 8,4% | 8,3% | 16,2% | 8,1% |
| jun-22 | 8,4% | 8,4% | 16,3% | 5,9% |
| sep-22 | 8,0% | 8,0% | 15,1% | 5,7% |
| dic-22 | 8,1% | 8,1% | 15,4% | 4,0% |
| mar-23 | 7,8% | 7,8% | 15,5% | 4,0% |
| jun-23 | 7,9% | 8,0% | 16,3% | 4,2% |
| sep-23 | 7,8% | 7,8% | 16,6% | 4,4% |
| dic-23 | 8,0% | 8,1% | 17,1% | 4,3% |

9. Outstanding amounts of total lending to the private sector
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|-----------|-----------------------------|---------------------------|--------|
| mar-20 | 1.195.487 | 1.138.885 | 7.321 | 49.280 |
| jun-20 | 1.241.445 | 1.187.023 | 8.036 | 46.386 |
| sep-20 | 1.221.810 | 1.167.999 | 8.025 | 45.786 |
| dic-20 | 1.224.458 | 1.174.945 | 8.191 | 41.323 |
| mar-21 | 1.218.084 | 1.169.638 | 8.211 | 40.234 |
| jun-21 | 1.232.484 | 1.184.136 | 7.901 | 40.447 |
| sep-21 | 1.213.528 | 1.165.368 | 7.868 | 40.291 |
| dic-21 | 1.223.700 | 1.173.435 | 7.482 | 42.783 |
| mar-22 | 1.214.017 | 1.164.183 | 7.739 | 42.096 |
| jun-22 | 1.234.514 | 1.182.955 | 7.633 | 43.926 |
| sep-22 | 1.223.502 | 1.172.369 | 7.438 | 43.695 |
| dic-22 | 1.219.477 | 1.166.763 | 7.286 | 45.429 |
| mar-23 | 1.203.338 | 1.152.312 | 7.198 | 43.828 |
| jun-23 | 1.205.595 | 1.152.994 | 7.420 | 45.181 |
| sep-23 | 1.183.049 | 1.131.559 | 7.721 | 43.769 |
| dic-23 | 1.181.270 | 1.126.785 | 8.515 | 45.970 |

10. Doubtful amounts of total lending to the private sector
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|--------|-----------------------------|---------------------------|-------|
| mar-20 | 57.382 | 54.155 | 270 | 2.957 |
| jun-20 | 57.965 | 54.509 | 258 | 3.199 |
| sep-20 | 55.933 | 52.650 | 263 | 3.020 |
| dic-20 | 55.164 | 52.224 | 252 | 2.687 |
| mar-21 | 54.980 | 51.975 | 253 | 2.752 |
| jun-21 | 54.218 | 51.357 | 229 | 2.632 |
| sep-21 | 52.826 | 49.982 | 220 | 2.623 |
| dic-21 | 52.548 | 49.378 | 222 | 2.948 |
| mar-22 | 51.485 | 48.286 | 217 | 2.982 |
| jun-22 | 47.916 | 44.973 | 208 | 2.736 |
| sep-22 | 46.325 | 43.386 | 193 | 2.747 |
| dic-22 | 43.159 | 40.276 | 188 | 2.695 |
| mar-23 | 42.215 | 39.193 | 182 | 2.840 |
| jun-23 | 42.174 | 39.134 | 180 | 2.859 |
| sep-23 | 42.081 | 38.955 | 178 | 2.948 |
| dic-23 | 41.868 | 38.769 | 188 | 2.911 |

11. Outstanding amounts of lending to households for housing purchase
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|--------|---------|-----------------------------|---------------------------|--------|
| mar-20 | 491.160 | 481.134 | 14 | 10.012 |
| jun-20 | 488.615 | 478.617 | 14 | 9.984 |
| sep-20 | 487.772 | 477.778 | 13 | 9.981 |
| dic-20 | 487.855 | 477.877 | 13 | 9.965 |
| mar-21 | 488.594 | 478.570 | 12 | 10.011 |
| jun-21 | 491.343 | 481.368 | 12 | 9.963 |
| sep-21 | 491.814 | 481.917 | 12 | 9.885 |
| dic-21 | 493.146 | 483.323 | 12 | 9.812 |
| mar-22 | 494.854 | 485.133 | 11 | 9.710 |
| jun-22 | 496.515 | 486.890 | 11 | 9.614 |
| sep-22 | 496.187 | 486.674 | 11 | 9.502 |
| dic-22 | 492.425 | 483.252 | 12 | 9.160 |
| mar-23 | 486.762 | 477.783 | 13 | 8.966 |
| jun-23 | 483.224 | 474.416 | 13 | 8.795 |
| sep-23 | 480.039 | 471.895 | 14 | 8.130 |
| dic-23 | 476.847 | 468.871 | 14 | 7.962 |

12. Doubtful amounts of lending to households for housing purchase
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|--------|-----------------------------|---------------------------|-------|
| mar-20 | 16.841 | 15.445 | 0 | 1.396 |
| jun-20 | 16.897 | 15.481 | 0 | 1.416 |
| sep-20 | 15.899 | 14.480 | 0 | 1.419 |
| dic-20 | 15.276 | 13.900 | 0 | 1.375 |
| mar-21 | 15.192 | 13.864 | 0 | 1.328 |
| jun-21 | 14.900 | 13.617 | 0 | 1.283 |
| sep-21 | 14.563 | 13.314 | 0 | 1.249 |
| dic-21 | 14.777 | 13.122 | 0 | 1.655 |
| mar-22 | 14.522 | 12.895 | 0 | 1.628 |
| jun-22 | 13.188 | 11.692 | 0 | 1.496 |
| sep-22 | 12.623 | 11.125 | 0 | 1.498 |
| dic-22 | 11.459 | 10.118 | 0 | 1.341 |
| mar-23 | 11.380 | 10.016 | 0 | 1.364 |
| jun-23 | 11.823 | 10.359 | 0 | 1.464 |
| sep-23 | 12.316 | 10.835 | 0 | 1.481 |
| dic-23 | 12.307 | 10.904 | 0 | 1.403 |

13. Outstanding amounts of lending to households for housing renovation
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|--------|-----------------------------|---------------------------|------|
| mar-20 | 17.068 | 16.752 | 0 | 316 |
| jun-20 | 16.851 | 16.548 | 0 | 303 |
| sep-20 | 16.610 | 16.314 | 0 | 296 |
| dic-20 | 16.360 | 16.074 | 0 | 286 |
| mar-21 | 16.117 | 15.834 | 0 | 283 |
| jun-21 | 15.955 | 15.660 | 0 | 295 |
| sep-21 | 15.897 | 15.599 | 0 | 298 |
| dic-21 | 17.030 | 16.722 | 0 | 307 |
| mar-22 | 16.687 | 16.360 | 0 | 327 |
| jun-22 | 16.707 | 16.365 | 0 | 342 |
| sep-22 | 16.606 | 16.258 | 0 | 348 |
| dic-22 | 16.512 | 16.165 | 0 | 347 |
| mar-23 | 16.275 | 15.922 | 0 | 353 |
| jun-23 | 16.008 | 15.640 | 0 | 368 |
| sep-23 | 15.693 | 15.335 | 0 | 358 |
| dic-23 | 15.621 | 15.255 | 0 | 365 |

14. Doubtful amounts of lending to households for housing renovation
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|------|
| mar-20 | 893 | 882 | 0 | 11 |
| jun-20 | 963 | 951 | 0 | 13 |
| sep-20 | 945 | 931 | 0 | 14 |
| dic-20 | 904 | 888 | 0 | 15 |
| mar-21 | 886 | 868 | 0 | 18 |
| jun-21 | 858 | 841 | 0 | 17 |
| sep-21 | 845 | 828 | 0 | 17 |
| dic-21 | 810 | 793 | 0 | 17 |
| mar-22 | 809 | 791 | 0 | 18 |
| jun-22 | 758 | 740 | 0 | 18 |
| sep-22 | 709 | 694 | 0 | 15 |
| dic-22 | 618 | 605 | 0 | 13 |
| mar-23 | 601 | 586 | 0 | 15 |
| jun-23 | 600 | 585 | 0 | 15 |
| sep-23 | 604 | 587 | 0 | 17 |
| dic-23 | 583 | 563 | 0 | 20 |

15. Outstanding amounts of lending to households for consumer goods
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|--------|-----------------------------|---------------------------|--------|
| mar-20 | 93.394 | 71.170 | 1 | 22.223 |
| jun-20 | 91.769 | 71.070 | 1 | 20.699 |
| sep-20 | 90.761 | 70.077 | 1 | 20.684 |
| dic-20 | 91.796 | 75.546 | 1 | 16.250 |
| mar-21 | 89.925 | 74.407 | 1 | 15.517 |
| jun-21 | 93.008 | 76.625 | 1 | 16.383 |
| sep-21 | 91.572 | 75.177 | 1 | 16.395 |
| dic-21 | 93.370 | 75.251 | 1 | 18.118 |
| mar-22 | 90.008 | 72.535 | 1 | 17.473 |
| jun-22 | 91.406 | 73.215 | 1 | 18.190 |
| sep-22 | 92.889 | 74.524 | 1 | 18.364 |
| dic-22 | 94.393 | 75.112 | 1 | 19.280 |
| mar-23 | 93.244 | 74.358 | 1 | 18.886 |
| jun-23 | 94.580 | 74.948 | 1 | 19.631 |
| sep-23 | 94.891 | 75.241 | 1 | 19.649 |
| dic-23 | 97.052 | 76.445 | 1 | 20.606 |

16. Doubtful amounts of lending to households for consumer goods
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|-------|
| mar-20 | 4.641 | 3.610 | 0 | 1.031 |
| jun-20 | 5.118 | 3.964 | 0 | 1.153 |
| sep-20 | 5.048 | 4.086 | 0 | 962 |
| dic-20 | 4.718 | 4.013 | 0 | 705 |
| mar-21 | 4.972 | 4.182 | 0 | 790 |
| jun-21 | 4.659 | 3.970 | 0 | 689 |
| sep-21 | 4.703 | 3.981 | 0 | 723 |
| dic-21 | 4.654 | 4.007 | 0 | 648 |
| mar-22 | 4.427 | 3.718 | 0 | 709 |
| jun-22 | 4.200 | 3.592 | 0 | 607 |
| sep-22 | 4.351 | 3.729 | 0 | 622 |
| dic-22 | 3.973 | 3.300 | 0 | 673 |
| mar-23 | 4.062 | 3.298 | 0 | 764 |
| jun-23 | 4.148 | 3.478 | 0 | 670 |
| sep-23 | 4.123 | 3.395 | 0 | 727 |
| dic-23 | 4.155 | 3.390 | 0 | 765 |

17. Outstanding amounts of lending to finance productive activities
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|---------|-----------------------------|---------------------------|--------|
| mar-20 | 539.777 | 517.312 | 7.270 | 15.196 |
| jun-20 | 584.061 | 562.679 | 7.984 | 13.398 |
| sep-20 | 573.624 | 552.796 | 7.982 | 12.846 |
| dic-20 | 575.162 | 554.073 | 8.165 | 12.925 |
| mar-21 | 569.827 | 548.877 | 8.186 | 12.764 |
| jun-21 | 572.050 | 551.664 | 7.878 | 12.508 |
| sep-21 | 563.085 | 542.915 | 7.845 | 12.325 |
| dic-21 | 571.098 | 550.342 | 7.459 | 13.297 |
| mar-22 | 561.373 | 540.403 | 7.716 | 13.254 |
| jun-22 | 568.507 | 546.513 | 7.611 | 14.383 |
| sep-22 | 567.081 | 545.726 | 7.416 | 13.939 |
| dic-22 | 564.626 | 542.154 | 7.263 | 15.210 |
| mar-23 | 554.747 | 533.430 | 7.174 | 14.142 |
| jun-23 | 547.436 | 525.147 | 7.395 | 14.894 |
| sep-23 | 537.930 | 516.215 | 7.692 | 14.024 |
| dic-23 | 538.996 | 514.953 | 8.485 | 15.558 |

18. Doubtful amounts of lending to finance productive activities
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|--------|-----------------------------|---------------------------|------|
| mar-20 | 28.672 | 28.014 | 270 | 389 |
| jun-20 | 28.808 | 28.104 | 258 | 445 |
| sep-20 | 28.178 | 27.482 | 263 | 434 |
| dic-20 | 28.648 | 27.986 | 252 | 410 |
| mar-21 | 28.334 | 27.656 | 253 | 425 |
| jun-21 | 28.365 | 27.683 | 229 | 453 |
| sep-21 | 27.321 | 26.660 | 220 | 441 |
| dic-21 | 27.180 | 26.508 | 221 | 451 |
| mar-22 | 27.101 | 26.433 | 217 | 451 |
| jun-22 | 25.900 | 25.253 | 208 | 439 |
| sep-22 | 25.135 | 24.503 | 193 | 439 |
| dic-22 | 23.759 | 23.075 | 188 | 496 |
| mar-23 | 22.913 | 22.212 | 182 | 519 |
| jun-23 | 22.391 | 21.682 | 180 | 530 |
| sep-23 | 21.855 | 21.142 | 178 | 535 |
| dic-23 | 21.906 | 21.145 | 188 | 574 |

19. Outstanding amounts of lending to real estate activities
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|--------|-----------------------------|---------------------------|------|
| mar-20 | 87.853 | 86.848 | 158 | 848 |
| jun-20 | 85.542 | 84.894 | 157 | 490 |
| sep-20 | 83.829 | 83.206 | 155 | 468 |
| dic-20 | 81.943 | 81.359 | 152 | 433 |
| mar-21 | 81.529 | 80.957 | 150 | 422 |
| jun-21 | 81.700 | 81.157 | 131 | 412 |
| sep-21 | 80.498 | 79.974 | 129 | 395 |
| dic-21 | 82.101 | 81.586 | 123 | 392 |
| mar-22 | 76.707 | 76.194 | 120 | 393 |
| jun-22 | 75.409 | 74.822 | 149 | 437 |
| sep-22 | 76.357 | 75.731 | 205 | 422 |
| dic-22 | 74.607 | 73.946 | 244 | 417 |
| mar-23 | 73.598 | 73.020 | 160 | 418 |
| jun-23 | 72.007 | 71.442 | 162 | 402 |
| sep-23 | 70.308 | 69.773 | 169 | 365 |
| dic-23 | 69.748 | 69.206 | 168 | 374 |

20. Doubtful amounts of lending to real estate activities
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|------|
| mar-20 | 4.554 | 4.497 | 31 | 26 |
| jun-20 | 4.358 | 4.300 | 30 | 28 |
| sep-20 | 4.282 | 4.224 | 30 | 27 |
| dic-20 | 4.079 | 4.023 | 30 | 26 |
| mar-21 | 3.940 | 3.886 | 29 | 25 |
| jun-21 | 3.718 | 3.665 | 28 | 24 |
| sep-21 | 3.555 | 3.503 | 28 | 24 |
| dic-21 | 3.390 | 3.340 | 22 | 28 |
| mar-22 | 3.335 | 3.288 | 21 | 26 |
| jun-22 | 3.064 | 3.017 | 21 | 26 |
| sep-22 | 2.987 | 2.940 | 21 | 26 |
| dic-22 | 2.814 | 2.768 | 23 | 23 |
| mar-23 | 2.532 | 2.495 | 18 | 19 |
| jun-23 | 2.491 | 2.452 | 22 | 17 |
| sep-23 | 2.218 | 2.181 | 22 | 15 |
| dic-23 | 2.088 | 2.050 | 21 | 17 |

21. Outstanding amounts of lending to the construction sector
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|--------|-----------------------------|---------------------------|-------|
| mar-20 | 26.926 | 25.253 | 519 | 1.154 |
| jun-20 | 28.703 | 27.164 | 602 | 936 |
| sep-20 | 28.362 | 26.876 | 580 | 905 |
| dic-20 | 27.895 | 26.275 | 570 | 1.050 |
| mar-21 | 27.668 | 26.086 | 591 | 991 |
| jun-21 | 27.577 | 25.937 | 586 | 1.054 |
| sep-21 | 27.420 | 25.777 | 587 | 1.056 |
| dic-21 | 27.235 | 25.603 | 487 | 1.145 |
| mar-22 | 27.177 | 25.645 | 462 | 1.070 |
| jun-22 | 26.678 | 25.092 | 458 | 1.127 |
| sep-22 | 27.237 | 25.579 | 454 | 1.204 |
| dic-22 | 26.542 | 24.945 | 432 | 1.165 |
| mar-23 | 26.703 | 25.124 | 427 | 1.152 |
| jun-23 | 26.158 | 24.563 | 408 | 1.187 |
| sep-23 | 25.670 | 24.092 | 400 | 1.178 |
| dic-23 | 25.613 | 24.003 | 388 | 1.222 |

22. Doubtful amounts of lending to the construction sector
 (million EUR)

| Period | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|--------|-------|-----------------------------|---------------------------|------|
| mar-20 | 3.083 | 2.924 | 99 | 59 |
| jun-20 | 2.821 | 2.668 | 90 | 63 |
| sep-20 | 2.690 | 2.541 | 89 | 60 |
| dic-20 | 2.553 | 2.408 | 88 | 57 |
| mar-21 | 2.517 | 2.368 | 88 | 62 |
| jun-21 | 2.514 | 2.330 | 88 | 96 |
| sep-21 | 2.381 | 2.209 | 87 | 84 |
| dic-21 | 2.305 | 2.143 | 78 | 84 |
| mar-22 | 2.282 | 2.121 | 75 | 87 |
| jun-22 | 2.238 | 2.096 | 75 | 66 |
| sep-22 | 2.189 | 2.052 | 69 | 68 |
| dic-22 | 2.142 | 2.029 | 67 | 46 |
| mar-23 | 2.079 | 1.967 | 66 | 46 |
| jun-23 | 2.073 | 1.957 | 66 | 49 |
| sep-23 | 2.000 | 1.882 | 66 | 51 |
| dic-23 | 2.060 | 1.942 | 66 | 52 |