

# **Statistics on non-performing loans**

**Asociación Hipotecaria Española**

**3rd Quarter 2023**

**Madrid, December 2023**



# Statistics on non-performing loans Q3 2023

December 2023

In the Q3 2023, a slight deterioration in the ratios for doubtful loans can be observed in some credit segments, such as housing purchase, in a context in which the credit volume continues to shrink and interest rates are rising.

Overall, the NPL ratio for **loans granted to private households and companies** was **3.6%** in Q3, just one-tenth higher than the previous quarter's figure. From a broader perspective, however, there is an improvement, with a decrease of 0.2 percentage points compared to Q3 2022 and 0.8 points less compared to Q3 2021. The volume of doubtful assets, which amounts to just over 42,000 million euros, has slowed its decline both year-on-year (-9.2%) and quarter-on-quarter (-0.2%).

Within the segment, **NPL exposures of credit for housing purchase**, totalling 12,316 million euros, rose by 4.2% quarter-on-quarter and fell by 2.4% year-on-year. At the same time, the outstanding balance continued to fall in both periods (-0.7% quarter-on-quarter and -3.3% year-on-year). As a result, the NPL ratio of this loan portfolio was **2.6%** in the Q3, compared to 2.4% in the Q2 2023 and 2.5% Q3 2022.

Since the ECB changed the direction of its monetary policy in mid-2022 with the first interest rate hike to combat inflation, the payment behaviour of private households has not been seriously affected, at least not as expected. In fact, the NPL ratio has developed positively during this period, albeit only very slightly and with a less favourable trend over the course of the year, from the 2.7% reached at the time to the current 2.6%. This was possible thanks to the liquidation of NPA by the entities with large investment funds, as well as the management carried out by the entities in the recovery of their assets, either within the framework of the Code of Good Practise (CPB)<sup>1</sup> regulations or at an internal level. All this has been favoured by a working environment that has developed better than expected, in which debt has remained reasonably stable (below 45% of GDP), allowing families to pay mortgage instalments with less difficulty despite the deterioration in the economic outlook.

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<sup>1</sup> RDL 19/2022 amends the Code of Good Practice in force since 2012 (CBP 2012) and adopts a New Code of Good Practice (NCPB) to counteract the effects of the rise in interest rates on vulnerable families or those at risk of becoming vulnerable. According to the Bank of Spain, the number of applications approved under this scheme in the first 7 months of 2023 was less than 3,800 transactions, with 50% of the 42,000 applications received not yet decided.

On the other hand, the NPL ratio in the **real estate sector** was **3.2%** in the Q3 2023, which is a positive contrast to the 3.5% of the previous quarter and the 3.9% from a year ago. These exposures are testament to the efforts that the financial sector itself has made to reduce this burden, as in absolute terms the NPL balance reaches 2,218 million euros (10% of total NPL financing in the business segment, compared to a ratio of 60% in the middle of the real estate crisis). This balance is similar to that of the **construction sector**, whose doubtful volume barely reaches 2,000 million euros in Q3 2023, although its NPL ratio is the highest in relative terms at sector level (**7.8%**), ahead of the hospitality sector (7.0%). All in all, this sector has developed positively over the last twelve and three months, starting from 8.0% in the Q3 2022 or 7.9% in the Q2 2023.

Looking ahead to next year, a possible easing of the ECB's monetary policy would, to some extent, prevent the NPL ratio from deviating from the positive path it has generally shown this year and counteract the negative impact that the deterioration in the economic outlook could have on the credit quality of portfolios. However, given the existing global uncertainty, it is advisable for entities to continue to carry out prudent risk and precautionary planning that increases the sector's resilience and thus ensures an effective allocation of the resources required for the economy's dynamism.

### 1. Percentage of doubtful loans in total lending to the private sector

| Period  | Total | Deposit-taking lenders | Other credit Institutions | CFEs* |
|---------|-------|------------------------|---------------------------|-------|
| dic-19  | 4,8%  | 4,8%                   | 3,9%                      | 5,1%  |
| mar-20  | 4,8%  | 4,8%                   | 3,7%                      | 6,0%  |
| jun-20  | 4,7%  | 4,6%                   | 3,2%                      | 6,9%  |
| sept-20 | 4,6%  | 4,5%                   | 3,3%                      | 6,6%  |
| dic-20  | 4,5%  | 4,4%                   | 3,1%                      | 6,5%  |
| mar-21  | 4,5%  | 4,4%                   | 3,1%                      | 6,8%  |
| jun-21  | 4,4%  | 4,3%                   | 2,9%                      | 6,5%  |
| sept-21 | 4,4%  | 4,3%                   | 2,8%                      | 6,5%  |
| dic-21  | 4,3%  | 4,2%                   | 3,0%                      | 6,9%  |
| mar-22  | 4,2%  | 4,1%                   | 2,8%                      | 7,1%  |
| jun-22  | 3,9%  | 3,8%                   | 2,7%                      | 6,2%  |
| sept-22 | 3,8%  | 3,7%                   | 2,6%                      | 6,3%  |
| dic-22  | 3,5%  | 3,5%                   | 2,6%                      | 5,9%  |
| mar-23  | 3,5%  | 3,4%                   | 2,5%                      | 6,5%  |
| jun-23  | 3,5%  | 3,4%                   | 2,4%                      | 6,3%  |
| sept-23 | 3,6%  | 3,4%                   | 2,3%                      | 6,7%  |

Chart: Evolution of the percentage of doubtful loans in total lending to the private sector

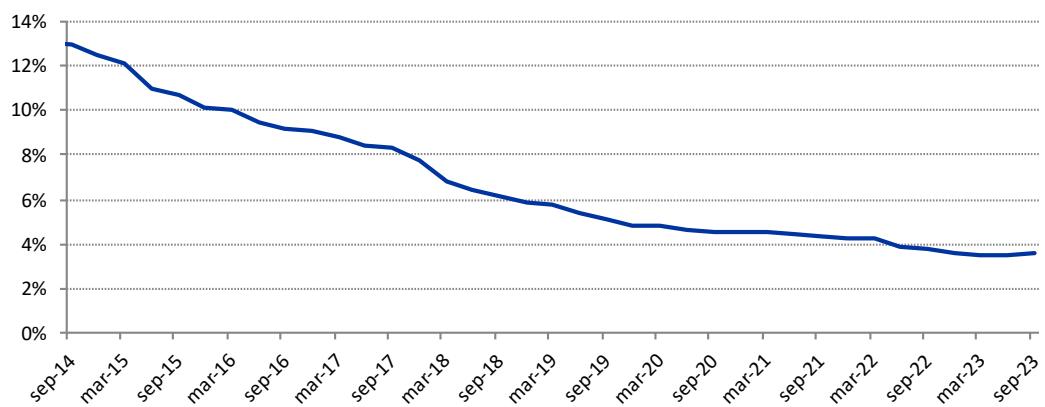
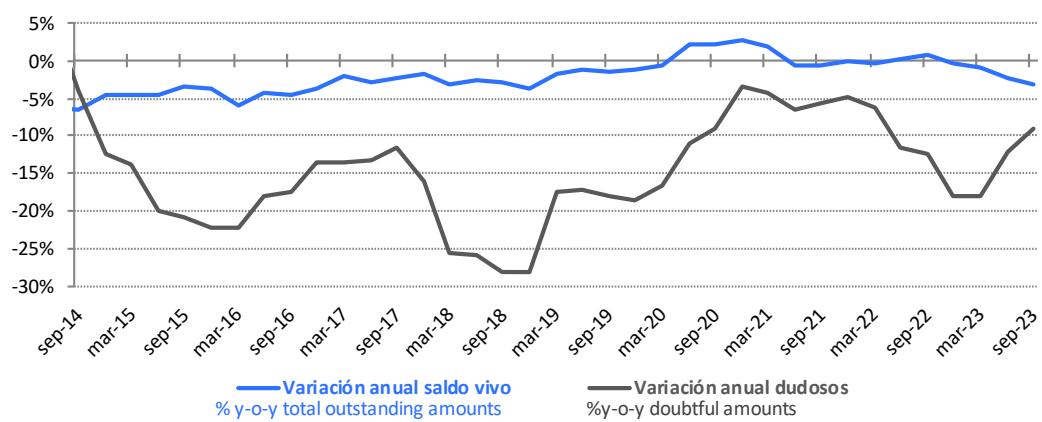


Chart: y-o-y variation rate of outstanding and doubtful amounts of total lending to the private sector



\*Credit financial establishments

## 2. Percentage of doubtful loans in residential lending

| Period  | Housing purchase | Renovation | Purchase and Renovation |
|---------|------------------|------------|-------------------------|
| dic-19  | 3,4%             | 5,5%       | 3,5%                    |
| mar-20  | 3,4%             | 5,2%       | 3,5%                    |
| jun-20  | 3,5%             | 5,7%       | 3,5%                    |
| sept-20 | 3,3%             | 5,7%       | 3,3%                    |
| dic-20  | 3,1%             | 5,5%       | 3,2%                    |
| mar-21  | 3,1%             | 5,5%       | 3,2%                    |
| jun-21  | 3,0%             | 5,4%       | 3,1%                    |
| sept-21 | 3,0%             | 5,3%       | 3,0%                    |
| dic-21  | 3,0%             | 4,8%       | 3,1%                    |
| mar-22  | 2,9%             | 4,8%       | 3,0%                    |
| jun-22  | 2,7%             | 4,5%       | 2,7%                    |
| sept-22 | 2,5%             | 4,3%       | 2,6%                    |
| dic-22  | 2,3%             | 3,7%       | 2,4%                    |
| mar-23  | 2,3%             | 3,7%       | 2,4%                    |
| jun-23  | 2,4%             | 3,7%       | 2,5%                    |
| sept-23 | 2,6%             | 3,8%       | 2,6%                    |

Chart: Evolution of residential doubtful loans by credit purpose

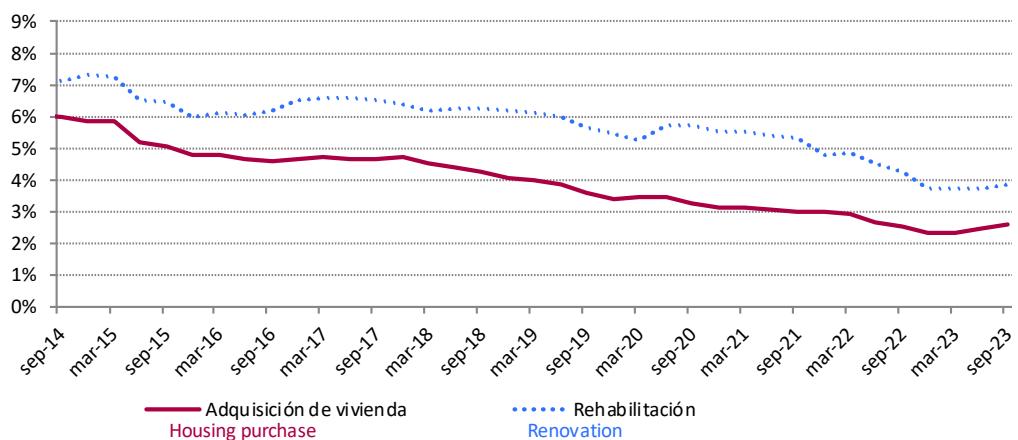
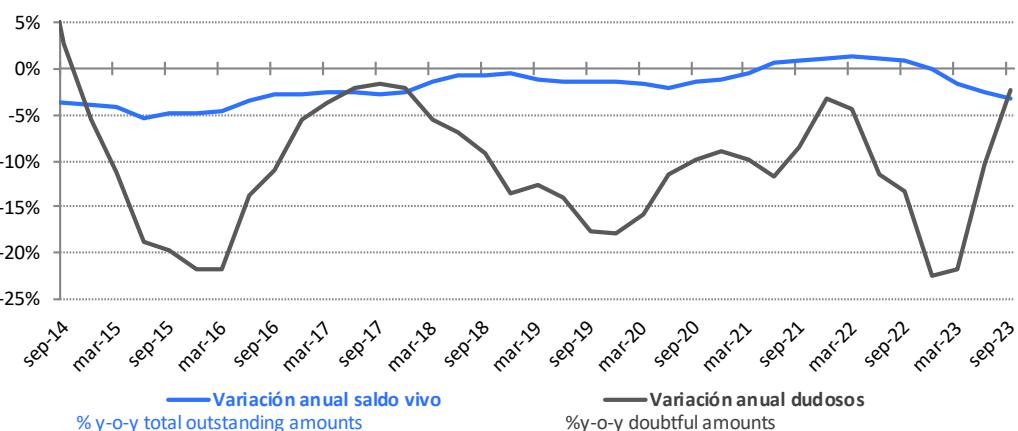


Chart: y-o-y variation rate of outstanding and doubtful amounts of residential loans for housing purchase



**3. Percentage of doubtful loans in residential loans for housing purchase**

| Period  | Total | Deposit-taking Institutions | Other credit Institutions | CFEs  |
|---------|-------|-----------------------------|---------------------------|-------|
| dic-19  | 3,4%  | 3,2%                        | 0,0%                      | 13,2% |
| mar-20  | 3,4%  | 3,2%                        | 0,0%                      | 13,9% |
| jun-20  | 3,5%  | 3,2%                        | 0,0%                      | 14,2% |
| sept-20 | 3,3%  | 3,0%                        | 0,0%                      | 14,2% |
| dic-20  | 3,1%  | 2,9%                        | 0,0%                      | 13,8% |
| mar-21  | 3,1%  | 2,9%                        | 0,0%                      | 13,3% |
| jun-21  | 3,0%  | 2,8%                        | 0,0%                      | 12,9% |
| sept-21 | 3,0%  | 2,8%                        | 0,0%                      | 12,6% |
| dic-21  | 3,0%  | 2,7%                        | 0,0%                      | 16,9% |
| mar-22  | 2,9%  | 2,7%                        | 0,0%                      | 16,8% |
| jun-22  | 2,7%  | 2,4%                        | 0,0%                      | 15,6% |
| sept-22 | 2,5%  | 2,3%                        | 0,0%                      | 15,8% |
| dic-22  | 2,3%  | 2,1%                        | 0,0%                      | 14,6% |
| mar-23  | 2,3%  | 2,1%                        | 0,0%                      | 15,2% |
| jun-23  | 2,4%  | 2,2%                        | 0,0%                      | 16,7% |
| sept-23 | 2,6%  | 2,3%                        | 0,0%                      | 18,2% |

**4. Percentage of doubtful loans in residential loans for housing renovation**

| Period  | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|---------|-------|-----------------------------|---------------------------|------|
| dic-19  | 5,5%  | 5,5%                        | 0,0%                      | 2,5% |
| mar-20  | 5,2%  | 5,3%                        | 0,0%                      | 3,5% |
| jun-20  | 5,7%  | 5,7%                        | 0,0%                      | 4,2% |
| sept-20 | 5,7%  | 5,7%                        | 0,0%                      | 4,7% |
| dic-20  | 5,5%  | 5,5%                        | 0,0%                      | 5,3% |
| mar-21  | 5,5%  | 5,5%                        | 0,0%                      | 6,3% |
| jun-21  | 5,4%  | 5,4%                        | 0,0%                      | 5,6% |
| sept-21 | 5,3%  | 5,3%                        | 0,0%                      | 5,6% |
| dic-21  | 4,8%  | 4,7%                        | 0,0%                      | 5,4% |
| mar-22  | 4,8%  | 4,8%                        | 0,0%                      | 5,5% |
| jun-22  | 4,5%  | 4,5%                        | 0,0%                      | 5,3% |
| sept-22 | 4,3%  | 4,3%                        | 0,0%                      | 4,4% |
| dic-22  | 3,7%  | 3,7%                        | 0,0%                      | 3,8% |
| mar-23  | 3,7%  | 3,7%                        | 0,0%                      | 4,3% |
| jun-23  | 3,7%  | 3,7%                        | 0,0%                      | 4,0% |
| sept-23 | 3,8%  | 3,8%                        | 0,0%                      | 4,7% |

**5. Percentage of doubtful loans in residential loans for consumer goods**

| Period  | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|---------|-------|-----------------------------|---------------------------|------|
| dic-19  | 4,3%  | 4,6%                        | 0,0%                      | 3,6% |
| mar-20  | 5,0%  | 5,1%                        | 0,0%                      | 4,6% |
| jun-20  | 5,6%  | 5,6%                        | 0,0%                      | 5,6% |
| sept-20 | 5,6%  | 5,8%                        | 0,0%                      | 4,6% |
| dic-20  | 5,1%  | 5,3%                        | 0,0%                      | 4,3% |
| mar-21  | 5,5%  | 5,6%                        | 0,0%                      | 5,1% |
| jun-21  | 5,0%  | 5,2%                        | 0,0%                      | 4,2% |
| sept-21 | 5,1%  | 5,3%                        | 0,0%                      | 4,4% |
| dic-21  | 5,0%  | 5,3%                        | 0,0%                      | 3,6% |
| mar-22  | 4,9%  | 5,1%                        | 0,0%                      | 4,1% |
| jun-22  | 4,6%  | 4,9%                        | 0,0%                      | 3,3% |
| sept-22 | 4,7%  | 5,0%                        | 0,0%                      | 3,4% |
| dic-22  | 4,2%  | 4,4%                        | 0,0%                      | 3,5% |
| mar-23  | 4,4%  | 4,4%                        | 0,0%                      | 4,0% |
| jun-23  | 4,4%  | 4,6%                        | 0,0%                      | 3,4% |
| sept-23 | 4,3%  | 4,5%                        | 0,0%                      | 3,7% |

**6. Percentage of doubtful loans in productive activity exposures**

| Period  | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|---------|-------|-----------------------------|---------------------------|------|
| dic-19  | 5,4%  | 5,5%                        | 5,5%                      | 2,1% |
| mar-20  | 5,3%  | 5,4%                        | 5,4%                      | 2,6% |
| jun-20  | 4,9%  | 5,0%                        | 5,0%                      | 3,3% |
| sept-20 | 4,9%  | 5,0%                        | 5,0%                      | 3,4% |
| dic-20  | 5,0%  | 5,1%                        | 5,1%                      | 3,2% |
| mar-21  | 5,0%  | 5,0%                        | 5,0%                      | 3,3% |
| jun-21  | 5,0%  | 5,0%                        | 5,0%                      | 3,6% |
| sept-21 | 4,9%  | 4,9%                        | 4,9%                      | 3,6% |
| dic-21  | 4,8%  | 4,8%                        | 4,8%                      | 3,4% |
| mar-22  | 4,8%  | 4,9%                        | 4,9%                      | 3,4% |
| jun-22  | 4,6%  | 4,6%                        | 4,6%                      | 3,1% |
| sept-22 | 4,4%  | 4,5%                        | 4,5%                      | 3,1% |
| dic-22  | 4,2%  | 4,3%                        | 4,3%                      | 3,3% |
| mar-23  | 4,1%  | 4,2%                        | 4,2%                      | 3,7% |
| jun-23  | 4,1%  | 4,0%                        | 4,0%                      | 3,8% |
| sept-23 | 4,1%  | 3,8%                        | 3,8%                      | 4,3% |

**7. Percentage of doubtful loans in lending to real estate activities**

| Period  | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|---------|-------|-----------------------------|---------------------------|------|
| dic-19  | 5,2%  | 5,2%                        | 19,4%                     | 3,5% |
| mar-20  | 5,2%  | 5,2%                        | 19,3%                     | 3,1% |
| jun-20  | 5,1%  | 5,1%                        | 19,2%                     | 5,7% |
| sept-20 | 5,1%  | 5,1%                        | 19,5%                     | 5,8% |
| dic-20  | 5,0%  | 4,9%                        | 19,7%                     | 6,1% |
| mar-21  | 4,8%  | 4,8%                        | 19,6%                     | 5,9% |
| jun-21  | 4,6%  | 4,5%                        | 21,8%                     | 5,8% |
| sept-21 | 4,4%  | 4,4%                        | 21,8%                     | 6,1% |
| dic-21  | 4,1%  | 4,1%                        | 17,9%                     | 7,1% |
| mar-22  | 4,3%  | 4,3%                        | 17,8%                     | 6,5% |
| jun-22  | 4,1%  | 4,0%                        | 14,3%                     | 5,9% |
| sept-22 | 3,9%  | 3,9%                        | 10,1%                     | 6,1% |
| dic-22  | 3,8%  | 3,7%                        | 9,3%                      | 5,5% |
| mar-23  | 3,4%  | 3,4%                        | 11,5%                     | 4,5% |
| jun-23  | 3,5%  | 3,4%                        | 13,6%                     | 4,2% |
| sept-23 | 3,2%  | 3,1%                        | 12,8%                     | 4,2% |

**8. Percentage of doubtful loans in lending to construction sector**

| Period  | Total | Deposit-taking Institutions | Other credit Institutions | CFEs |
|---------|-------|-----------------------------|---------------------------|------|
| dic-19  | 11,7% | 12,0%                       | 18,3%                     | 3,0% |
| mar-20  | 11,4% | 11,6%                       | 19,2%                     | 5,1% |
| jun-20  | 9,8%  | 9,8%                        | 14,9%                     | 6,8% |
| sept-20 | 9,5%  | 9,5%                        | 15,3%                     | 6,6% |
| dic-20  | 9,2%  | 9,2%                        | 15,4%                     | 5,5% |
| mar-21  | 9,1%  | 9,1%                        | 14,8%                     | 6,2% |
| jun-21  | 9,1%  | 9,0%                        | 15,0%                     | 9,1% |
| sept-21 | 8,7%  | 8,6%                        | 14,9%                     | 8,0% |
| dic-21  | 8,5%  | 8,4%                        | 16,0%                     | 7,4% |
| mar-22  | 8,4%  | 8,3%                        | 16,2%                     | 8,1% |
| jun-22  | 8,4%  | 8,4%                        | 16,3%                     | 5,9% |
| sept-22 | 8,0%  | 8,0%                        | 15,1%                     | 5,7% |
| dic-22  | 8,1%  | 8,1%                        | 15,4%                     | 4,0% |
| mar-23  | 7,8%  | 7,8%                        | 15,5%                     | 4,0% |
| jun-23  | 7,9%  | 8,0%                        | 16,3%                     | 4,2% |
| sept-23 | 7,8%  | 7,8%                        | 16,6%                     | 4,4% |

**9. Outstanding amounts of total lending to the private sector**  
 (million EUR)

| Period  | Total     | Deposit-taking Institutions | Other credit Institutions | CFEs   |
|---------|-----------|-----------------------------|---------------------------|--------|
| dic-19  | 1.193.527 | 1.135.590                   | 6.979                     | 50.958 |
| mar-20  | 1.195.487 | 1.138.885                   | 7.321                     | 49.280 |
| jun-20  | 1.241.445 | 1.187.023                   | 8.036                     | 46.386 |
| sept-20 | 1.221.810 | 1.167.999                   | 8.025                     | 45.786 |
| dic-20  | 1.224.458 | 1.174.945                   | 8.191                     | 41.323 |
| mar-21  | 1.218.084 | 1.169.638                   | 8.211                     | 40.234 |
| jun-21  | 1.232.484 | 1.184.136                   | 7.901                     | 40.447 |
| sept-21 | 1.213.528 | 1.165.368                   | 7.868                     | 40.291 |
| dic-21  | 1.223.700 | 1.173.435                   | 7.482                     | 42.783 |
| mar-22  | 1.214.017 | 1.164.183                   | 7.739                     | 42.096 |
| jun-22  | 1.234.514 | 1.182.955                   | 7.633                     | 43.926 |
| sept-22 | 1.223.502 | 1.172.369                   | 7.438                     | 43.695 |
| dic-22  | 1.219.477 | 1.166.763                   | 7.286                     | 45.429 |
| mar-23  | 1.203.338 | 1.152.312                   | 7.198                     | 43.828 |
| jun-23  | 1.205.595 | 1.152.994                   | 7.420                     | 45.181 |
| sept-23 | 1.183.049 | 1.131.559                   | 7.721                     | 43.769 |

**10. Doubtful amounts of total lending to the private sector**  
 (million EUR)

| Period  | Total  | Deposit-taking Institutions | Other credit Institutions | CFEs  |
|---------|--------|-----------------------------|---------------------------|-------|
| dic-19  | 57.192 | 54.301                      | 274                       | 2.616 |
| mar-20  | 57.382 | 54.155                      | 270                       | 2.957 |
| jun-20  | 57.965 | 54.509                      | 258                       | 3.199 |
| sept-20 | 55.933 | 52.650                      | 263                       | 3.020 |
| dic-20  | 55.164 | 52.224                      | 252                       | 2.687 |
| mar-21  | 54.980 | 51.975                      | 253                       | 2.752 |
| jun-21  | 54.218 | 51.357                      | 229                       | 2.632 |
| sept-21 | 52.826 | 49.982                      | 220                       | 2.623 |
| dic-21  | 52.548 | 49.378                      | 222                       | 2.948 |
| mar-22  | 51.485 | 48.286                      | 217                       | 2.982 |
| jun-22  | 47.916 | 44.973                      | 208                       | 2.736 |
| sept-22 | 46.325 | 43.386                      | 193                       | 2.747 |
| dic-22  | 43.159 | 40.276                      | 188                       | 2.695 |
| mar-23  | 42.215 | 39.193                      | 182                       | 2.840 |
| jun-23  | 42.174 | 39.134                      | 180                       | 2.859 |
| sept-23 | 42.081 | 38.955                      | 178                       | 2.948 |

**11. Outstanding amounts of lending to households for housing purchase**  
 (million EUR)

| Period  | Total   | Deposit-taking Institutions | Other credit Institutions | CFEs   |
|---------|---------|-----------------------------|---------------------------|--------|
| dic-19  | 493.568 | 483.473                     | 14                        | 10.081 |
| mar-20  | 491.160 | 481.134                     | 14                        | 10.012 |
| jun-20  | 488.615 | 478.617                     | 14                        | 9.984  |
| sept-20 | 487.772 | 477.778                     | 13                        | 9.981  |
| dic-20  | 487.855 | 477.877                     | 13                        | 9.965  |
| mar-21  | 488.594 | 478.570                     | 12                        | 10.011 |
| jun-21  | 491.343 | 481.368                     | 12                        | 9.963  |
| sept-21 | 491.814 | 481.917                     | 12                        | 9.885  |
| dic-21  | 493.146 | 483.323                     | 12                        | 9.812  |
| mar-22  | 494.854 | 485.133                     | 11                        | 9.710  |
| jun-22  | 496.515 | 486.890                     | 11                        | 9.614  |
| sept-22 | 496.187 | 486.674                     | 11                        | 9.502  |
| dic-22  | 492.425 | 483.252                     | 12                        | 9.160  |
| mar-23  | 486.762 | 477.783                     | 13                        | 8.966  |
| jun-23  | 483.224 | 474.416                     | 13                        | 8.795  |
| sept-23 | 480.039 | 471.895                     | 14                        | 8.130  |

**12. Doubtful amounts of lending to households for housing purchase**  
 (million EUR)

| Period  | Total  | Deposit-taking Institutions | Other credit institutions | CFEs  |
|---------|--------|-----------------------------|---------------------------|-------|
| dic-19  | 16.760 | 15.434                      | 0                         | 1.326 |
| mar-20  | 16.841 | 15.445                      | 0                         | 1.396 |
| jun-20  | 16.897 | 15.481                      | 0                         | 1.416 |
| sept-20 | 15.899 | 14.480                      | 0                         | 1.419 |
| dic-20  | 15.276 | 13.900                      | 0                         | 1.375 |
| mar-21  | 15.192 | 13.864                      | 0                         | 1.328 |
| jun-21  | 14.900 | 13.617                      | 0                         | 1.283 |
| sept-21 | 14.563 | 13.314                      | 0                         | 1.249 |
| dic-21  | 14.777 | 13.122                      | 0                         | 1.655 |
| mar-22  | 14.522 | 12.895                      | 0                         | 1.628 |
| jun-22  | 13.188 | 11.692                      | 0                         | 1.496 |
| sept-22 | 12.623 | 11.125                      | 0                         | 1.498 |
| dic-22  | 11.459 | 10.118                      | 0                         | 1.341 |
| mar-23  | 11.380 | 10.016                      | 0                         | 1.364 |
| jun-23  | 11.823 | 10.359                      | 0                         | 1.464 |
| sept-23 | 12.316 | 10.835                      | 0                         | 1.481 |

**13. Outstanding amounts of lending to households for housing renovation**  
 (million EUR)

| Period  | Total  | Deposit-taking Institutions | Other credit institutions | CFEs |
|---------|--------|-----------------------------|---------------------------|------|
| dic-19  | 17.301 | 17.000                      | 0                         | 300  |
| mar-20  | 17.068 | 16.752                      | 0                         | 316  |
| jun-20  | 16.851 | 16.548                      | 0                         | 303  |
| sept-20 | 16.610 | 16.314                      | 0                         | 296  |
| dic-20  | 16.360 | 16.074                      | 0                         | 286  |
| mar-21  | 16.117 | 15.834                      | 0                         | 283  |
| jun-21  | 15.955 | 15.660                      | 0                         | 295  |
| sept-21 | 15.897 | 15.599                      | 0                         | 298  |
| dic-21  | 17.030 | 16.722                      | 0                         | 307  |
| mar-22  | 16.687 | 16.360                      | 0                         | 327  |
| jun-22  | 16.707 | 16.365                      | 0                         | 342  |
| sept-22 | 16.606 | 16.258                      | 0                         | 348  |
| dic-22  | 16.512 | 16.165                      | 0                         | 347  |
| mar-23  | 16.275 | 15.922                      | 0                         | 353  |
| jun-23  | 16.008 | 15.640                      | 0                         | 368  |
| sept-23 | 15.693 | 15.335                      | 0                         | 358  |

**14. Doubtful amounts of lending to households for housing renovation**  
 (million EUR)

| Period  | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|---------|-------|-----------------------------|---------------------------|------|
| dic-19  | 948   | 940                         | 0                         | 8    |
| mar-20  | 893   | 882                         | 0                         | 11   |
| jun-20  | 963   | 951                         | 0                         | 13   |
| sept-20 | 945   | 931                         | 0                         | 14   |
| dic-20  | 904   | 888                         | 0                         | 15   |
| mar-21  | 886   | 868                         | 0                         | 18   |
| jun-21  | 858   | 841                         | 0                         | 17   |
| sept-21 | 845   | 828                         | 0                         | 17   |
| dic-21  | 810   | 793                         | 0                         | 17   |
| mar-22  | 809   | 791                         | 0                         | 18   |
| jun-22  | 758   | 740                         | 0                         | 18   |
| sept-22 | 709   | 694                         | 0                         | 15   |
| dic-22  | 618   | 605                         | 0                         | 13   |
| mar-23  | 601   | 586                         | 0                         | 15   |
| jun-23  | 600   | 585                         | 0                         | 15   |
| sept-23 | 604   | 587                         | 0                         | 17   |

**15. Outstanding amounts of lending to households for consumer goods**  
 (million EUR)

| Period  | Total  | Deposit-taking Institutions | Other credit institutions | CFEs   |
|---------|--------|-----------------------------|---------------------------|--------|
| dic-19  | 94.279 | 71.128                      | 1                         | 23.151 |
| mar-20  | 93.394 | 71.170                      | 1                         | 22.223 |
| jun-20  | 91.769 | 71.070                      | 1                         | 20.699 |
| sept-20 | 90.761 | 70.077                      | 1                         | 20.684 |
| dic-20  | 91.796 | 75.546                      | 1                         | 16.250 |
| mar-21  | 89.925 | 74.407                      | 1                         | 15.517 |
| jun-21  | 93.008 | 76.625                      | 1                         | 16.383 |
| sept-21 | 91.572 | 75.177                      | 1                         | 16.395 |
| dic-21  | 93.370 | 75.251                      | 1                         | 18.118 |
| mar-22  | 90.008 | 72.535                      | 1                         | 17.473 |
| jun-22  | 91.406 | 73.215                      | 1                         | 18.190 |
| sept-22 | 92.889 | 74.524                      | 1                         | 18.364 |
| dic-22  | 94.393 | 75.112                      | 1                         | 19.280 |
| mar-23  | 93.244 | 74.358                      | 1                         | 18.886 |
| jun-23  | 94.580 | 74.948                      | 1                         | 19.631 |
| sept-23 | 94.891 | 75.241                      | 1                         | 19.649 |

**16. Doubtful amounts of lending to households for consumer goods**  
 (million EUR)

| Period  | Total | Deposit-taking Institutions | Other credit institutions | CFEs  |
|---------|-------|-----------------------------|---------------------------|-------|
| dic-19  | 4.097 | 3.263                       | 0                         | 833   |
| mar-20  | 4.641 | 3.610                       | 0                         | 1.031 |
| jun-20  | 5.118 | 3.964                       | 0                         | 1.153 |
| sept-20 | 5.048 | 4.086                       | 0                         | 962   |
| dic-20  | 4.718 | 4.013                       | 0                         | 705   |
| mar-21  | 4.972 | 4.182                       | 0                         | 790   |
| jun-21  | 4.659 | 3.970                       | 0                         | 689   |
| sept-21 | 4.703 | 3.981                       | 0                         | 723   |
| dic-21  | 4.654 | 4.007                       | 0                         | 648   |
| mar-22  | 4.427 | 3.718                       | 0                         | 709   |
| jun-22  | 4.200 | 3.592                       | 0                         | 607   |
| sept-22 | 4.351 | 3.729                       | 0                         | 622   |
| dic-22  | 3.973 | 3.300                       | 0                         | 673   |
| mar-23  | 4.062 | 3.298                       | 0                         | 764   |
| jun-23  | 4.148 | 3.478                       | 0                         | 670   |
| sept-23 | 4.123 | 3.395                       | 0                         | 727   |

**17. Outstanding amounts of lending to finance productive activities**  
 (million EUR)

| Period  | Total   | Deposit-taking Institutions | Other credit institutions | CFEs   |
|---------|---------|-----------------------------|---------------------------|--------|
| dic-19  | 534.773 | 512.107                     | 6.927                     | 15.738 |
| mar-20  | 539.777 | 517.312                     | 7.270                     | 15.196 |
| jun-20  | 584.061 | 562.679                     | 7.984                     | 13.398 |
| sept-20 | 573.624 | 552.796                     | 7.982                     | 12.846 |
| dic-20  | 575.162 | 554.073                     | 8.165                     | 12.925 |
| mar-21  | 569.827 | 548.877                     | 8.186                     | 12.764 |
| jun-21  | 572.050 | 551.664                     | 7.878                     | 12.508 |
| sept-21 | 563.085 | 542.915                     | 7.845                     | 12.325 |
| dic-21  | 571.098 | 550.342                     | 7.459                     | 13.297 |
| mar-22  | 561.373 | 540.403                     | 7.716                     | 13.254 |
| jun-22  | 568.507 | 546.513                     | 7.611                     | 14.383 |
| sept-22 | 567.081 | 545.726                     | 7.416                     | 13.939 |
| dic-22  | 564.626 | 542.154                     | 7.263                     | 15.210 |
| mar-23  | 554.747 | 533.430                     | 7.174                     | 14.142 |
| jun-23  | 547.436 | 525.147                     | 7.395                     | 14.894 |
| sept-23 | 537.930 | 516.215                     | 7.692                     | 14.024 |

**18. Doubtful amounts of lending to finance productive activities**  
 (million EUR)

| Period  | Total  | Deposit-taking Institutions | Other credit institutions | CFEs |
|---------|--------|-----------------------------|---------------------------|------|
| dic-19  | 28.911 | 28.302                      | 274                       | 335  |
| mar-20  | 28.672 | 28.014                      | 270                       | 389  |
| jun-20  | 28.808 | 28.104                      | 258                       | 445  |
| sept-20 | 28.178 | 27.482                      | 263                       | 434  |
| dic-20  | 28.648 | 27.986                      | 252                       | 410  |
| mar-21  | 28.334 | 27.656                      | 253                       | 425  |
| jun-21  | 28.365 | 27.683                      | 229                       | 453  |
| sept-21 | 27.321 | 26.660                      | 220                       | 441  |
| dic-21  | 27.180 | 26.508                      | 221                       | 451  |
| mar-22  | 27.101 | 26.433                      | 217                       | 451  |
| jun-22  | 25.900 | 25.253                      | 208                       | 439  |
| sept-22 | 25.135 | 24.503                      | 193                       | 439  |
| dic-22  | 23.759 | 23.075                      | 188                       | 496  |
| mar-23  | 22.913 | 22.212                      | 182                       | 519  |
| jun-23  | 22.391 | 20.972                      | 855                       | 564  |
| sept-23 | 21.855 | 19.732                      | 1.513                     | 610  |

**19. Outstanding amounts of lending to real estate activities**  
 (million EUR)

| Period  | Total  | Deposit-taking Institutions | Other credit institutions | CFEs |
|---------|--------|-----------------------------|---------------------------|------|
| dic-19  | 88.149 | 87.211                      | 159                       | 779  |
| mar-20  | 87.853 | 86.848                      | 158                       | 848  |
| jun-20  | 85.542 | 84.894                      | 157                       | 490  |
| sept-20 | 83.829 | 83.206                      | 155                       | 468  |
| dic-20  | 81.943 | 81.359                      | 152                       | 433  |
| mar-21  | 81.529 | 80.957                      | 150                       | 422  |
| jun-21  | 81.700 | 81.157                      | 131                       | 412  |
| sept-21 | 80.498 | 79.974                      | 129                       | 395  |
| dic-21  | 82.101 | 81.586                      | 123                       | 392  |
| mar-22  | 76.707 | 76.194                      | 120                       | 393  |
| jun-22  | 75.409 | 74.822                      | 149                       | 437  |
| sept-22 | 76.357 | 75.731                      | 205                       | 422  |
| dic-22  | 74.607 | 73.946                      | 244                       | 417  |
| mar-23  | 73.598 | 73.020                      | 160                       | 418  |
| jun-23  | 72.007 | 71.442                      | 162                       | 402  |
| sept-23 | 70.308 | 69.773                      | 169                       | 365  |

**20. Doubtful amounts of lending to real estate activities**  
 (million EUR)

| Period  | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|---------|-------|-----------------------------|---------------------------|------|
| dic-19  | 4.616 | 4.559                       | 31                        | 27   |
| mar-20  | 4.554 | 4.497                       | 31                        | 26   |
| jun-20  | 4.358 | 4.300                       | 30                        | 28   |
| sept-20 | 4.282 | 4.224                       | 30                        | 27   |
| dic-20  | 4.079 | 4.023                       | 30                        | 26   |
| mar-21  | 3.940 | 3.886                       | 29                        | 25   |
| jun-21  | 3.718 | 3.665                       | 28                        | 24   |
| sept-21 | 3.555 | 3.503                       | 28                        | 24   |
| dic-21  | 3.390 | 3.340                       | 22                        | 28   |
| mar-22  | 3.335 | 3.288                       | 21                        | 26   |
| jun-22  | 3.064 | 3.017                       | 21                        | 26   |
| sept-22 | 2.987 | 2.940                       | 21                        | 26   |
| dic-22  | 2.814 | 2.768                       | 23                        | 23   |
| mar-23  | 2.532 | 2.495                       | 18                        | 19   |
| jun-23  | 2.491 | 2.452                       | 22                        | 17   |
| sept-23 | 2.218 | 2.181                       | 22                        | 15   |

**21. Outstanding amounts of lending to the construction sector**  
 (million EUR)

| Period  | Total  | Deposit-taking Institutions | Other credit institutions | CFEs  |
|---------|--------|-----------------------------|---------------------------|-------|
| dic-19  | 26.013 | 24.304                      | 537                       | 1.172 |
| mar-20  | 26.926 | 25.253                      | 519                       | 1.154 |
| jun-20  | 28.703 | 27.164                      | 602                       | 936   |
| sept-20 | 28.362 | 26.876                      | 580                       | 905   |
| dic-20  | 27.895 | 26.275                      | 570                       | 1.050 |
| mar-21  | 27.668 | 26.086                      | 591                       | 991   |
| jun-21  | 27.577 | 25.937                      | 586                       | 1.054 |
| sept-21 | 27.420 | 25.777                      | 587                       | 1.056 |
| dic-21  | 27.235 | 25.603                      | 487                       | 1.145 |
| mar-22  | 27.177 | 25.645                      | 462                       | 1.070 |
| jun-22  | 26.678 | 25.092                      | 458                       | 1.127 |
| sept-22 | 27.237 | 25.579                      | 454                       | 1.204 |
| dic-22  | 26.542 | 24.945                      | 432                       | 1.165 |
| mar-23  | 26.703 | 25.124                      | 427                       | 1.152 |
| jun-23  | 26.158 | 24.563                      | 408                       | 1.187 |
| sept-23 | 25.670 | 24.092                      | 400                       | 1.178 |

**22. Doubtful amounts of lending to the construction sector**  
 (million EUR)

| Period  | Total | Deposit-taking Institutions | Other credit institutions | CFEs |
|---------|-------|-----------------------------|---------------------------|------|
| dic-19  | 3.047 | 2.914                       | 98                        | 35   |
| mar-20  | 3.083 | 2.924                       | 99                        | 59   |
| jun-20  | 2.821 | 2.668                       | 90                        | 63   |
| sept-20 | 2.690 | 2.541                       | 89                        | 60   |
| dic-20  | 2.553 | 2.408                       | 88                        | 57   |
| mar-21  | 2.517 | 2.368                       | 88                        | 62   |
| jun-21  | 2.514 | 2.330                       | 88                        | 96   |
| sept-21 | 2.381 | 2.209                       | 87                        | 84   |
| dic-21  | 2.305 | 2.143                       | 78                        | 84   |
| mar-22  | 2.282 | 2.121                       | 75                        | 87   |
| jun-22  | 2.238 | 2.096                       | 75                        | 66   |
| sept-22 | 2.189 | 2.052                       | 69                        | 68   |
| dic-22  | 2.142 | 2.029                       | 67                        | 46   |
| mar-23  | 2.079 | 1.967                       | 66                        | 46   |
| jun-23  | 2.073 | 1.957                       | 66                        | 49   |
| sept-23 | 2.000 | 1.882                       | 66                        | 51   |